



Mobile Application Guide

Pakistan Online Visa System

Visa Prior to Arrival (VPA)



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INTRODUCTION

This system is designed to streamline and simplify the visa application process under Visa Prior to Arrival (VPA) category through user friendly mobile app, allowing users to easily manage Visa Application, scan your photograph and documents directly using your mobile, submit swiftly, track their visa applications and receive Visa Grant Notice on mobile.

“The Mobile Application (PAK-ID) is available on Google play store and App store”

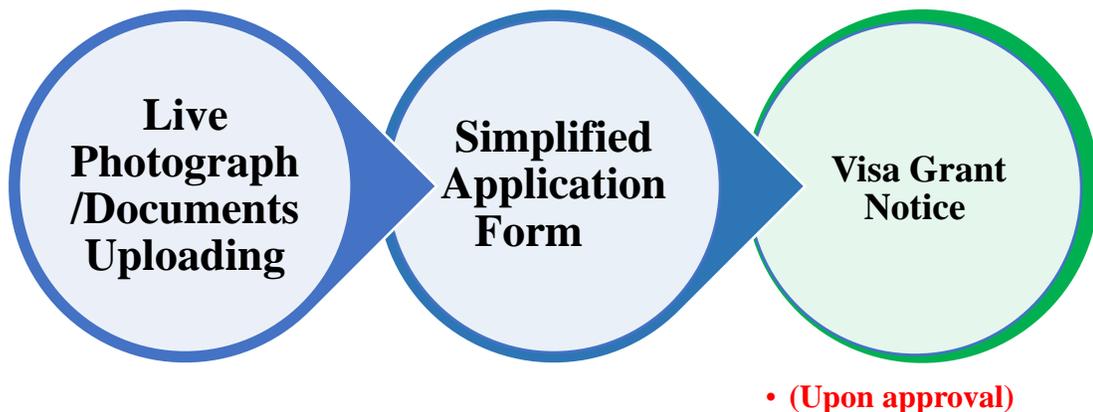
IMPORTANT TERMS

- **Applicant:** Refers to a foreigner applying for Visa or Exit Permit
- **Visa Grant Notice:** Digitally generated Visa upon approval of the authorities, allows the applicant to travel to Pakistan.

VISA PRIOR TO ARRIVAL APPLICATION

- A simplified visa process for entry visas with minimal requirements for citizens of **120 countries under Business, Tourist and Sikh Pilgrimage category** with “**No Visa Fee**”.

PROCESS FLOW OF VISA PRIOR TO ARRIVAL APPLICATION



APPLYING VISA PRIOR TO ARRIVAL THROUGH MOBILE APP

- To apply Visa Prior to Arrival (VPA) through mobile app, follow these steps:
Step 1: Download the mobile from the Google play/App store and open the Pak-ID mobile app.
Step 2: Click on “**Create Account**”. (If you are applying first time)

Note:

Through existing account of POVS website you can log into PAK-ID Mobile App using the same credentials.

PAK ID Gateway to Digital Pakistan

Login

Welcome to Pak Identity

Email Address *

Password *

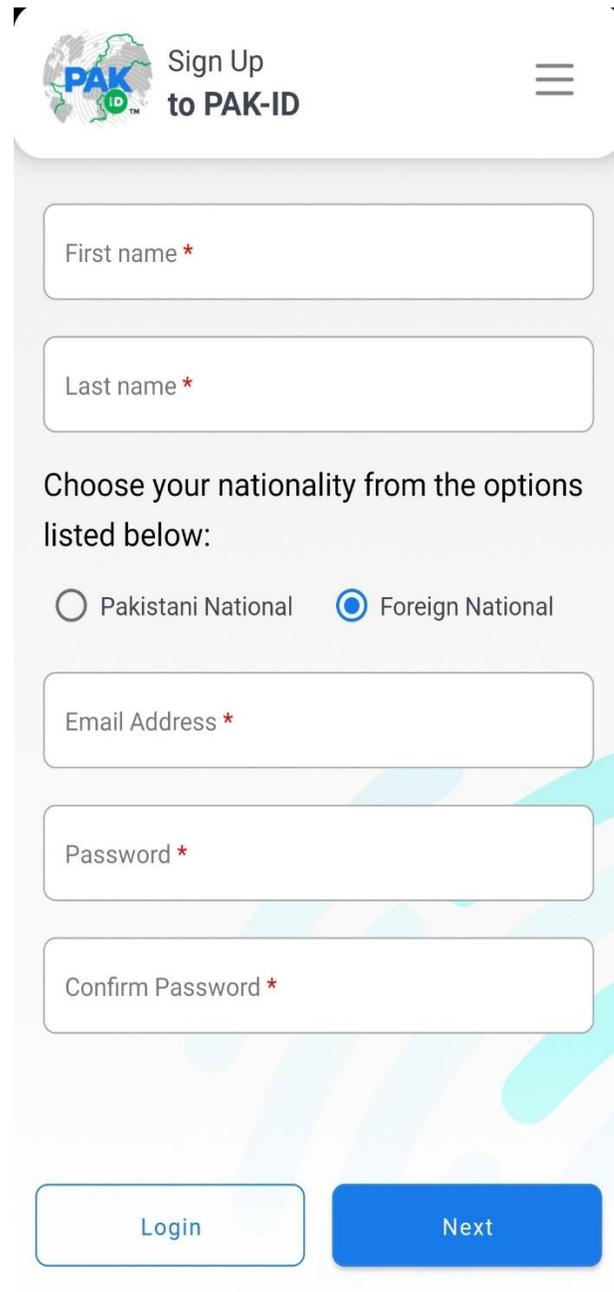
Forgot Password

Create Account Sign In

Version 3.5.8.1
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Rahbar Chat with Us Complaint More

Step 3: Provide your **Full name**, choose your nationality status “**Pakistani National/ Foreign National**”, enter your **email address** set **password** and then click, “**Next**”.



Sign Up to PAK-ID

First name *

Last name *

Choose your nationality from the options listed below:

Pakistani National Foreign National

Email Address *

Password *

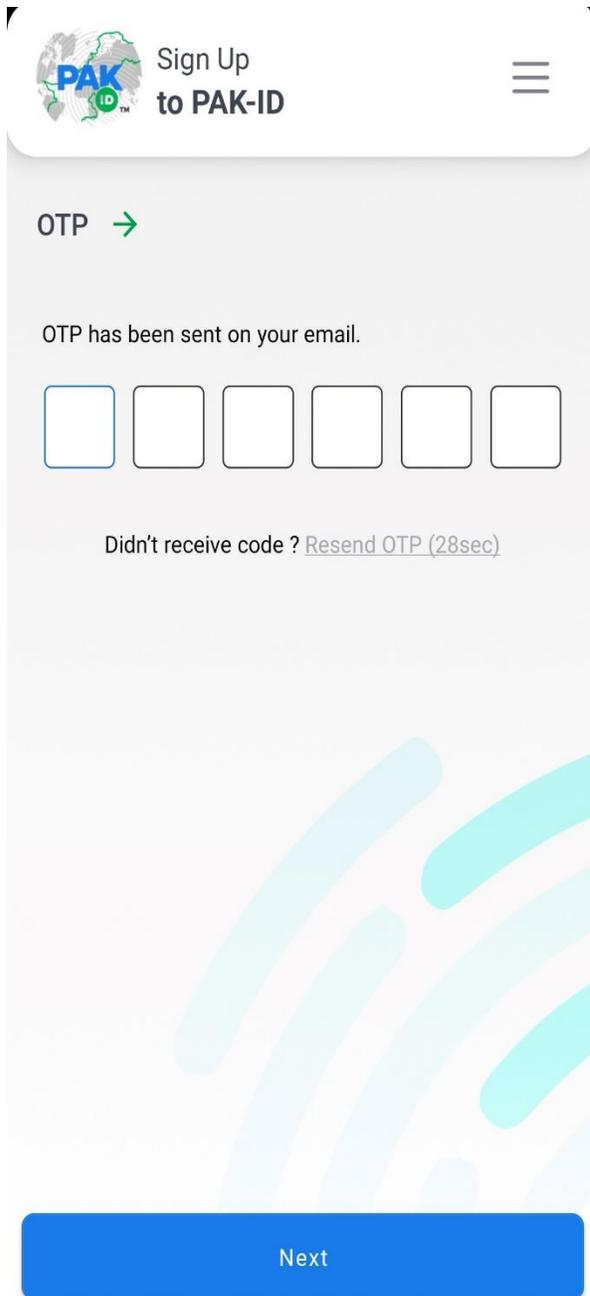
Confirm Password *

Login Next



Important Note: Password must be **at least 8 characters** and must contain **an upper case character, a lower case character, a numeric character, and a special character.** Password must be changed after every 30x days.

Step 4: An OTP code will be sent to your email, enter **OTP code** and click “**Next**”



10-Feb-2025

Dear muhammad Saeed,

REGISTRATION !

To complete registered in Pakistan Online Visa Application System for online processing of visa, please enter the email-pin in OTP verification screen on mobile

Your generated Email-PIN code is:
395611.

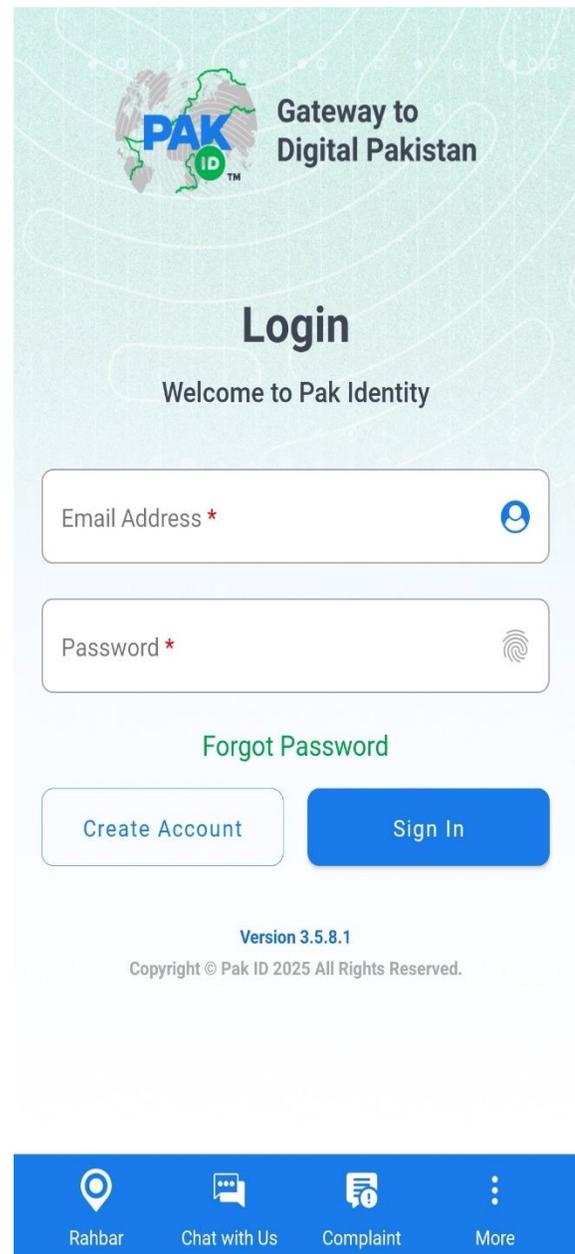
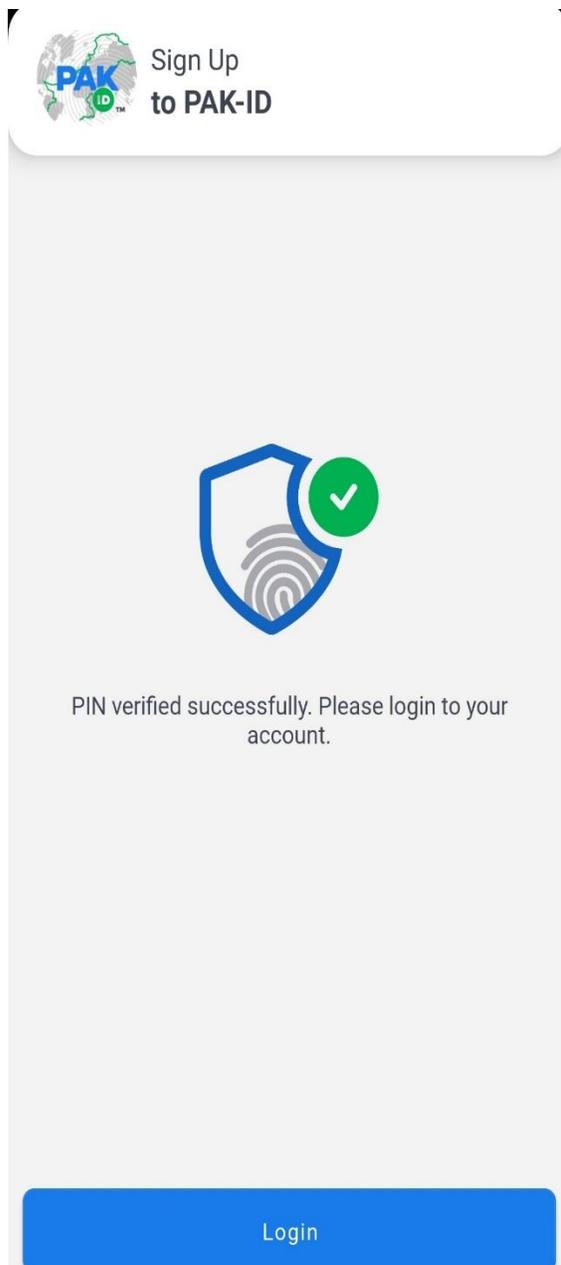
Please note that this is an auto generated email. Please do not reply to this email.

Regards,

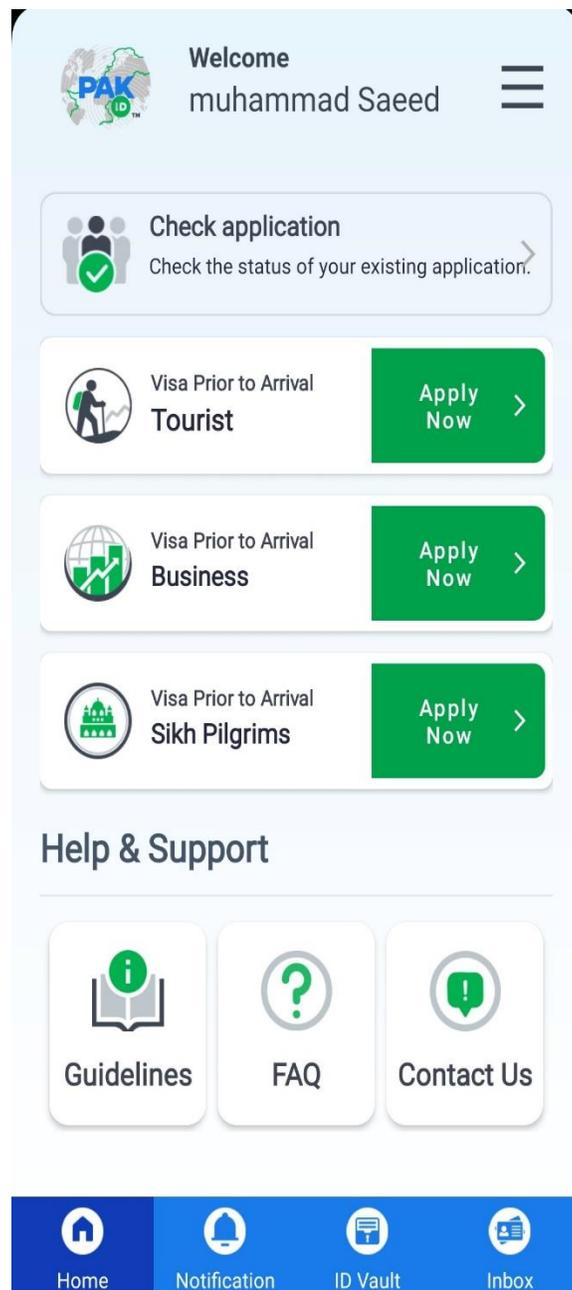
Pak-Visa Team

Step 4: Your PAK ID mobile account has been successfully created. Click on “**Login**”.

Step 5: Use your **account credentials** to open the app and Click “**Sign In**”



Step 6: A home page will appear as displayed below, select the visa category you intend to apply for and Click on “Apply Now”.



Step 7: Please fill out / select from drop down list the required information and click “Next” .

< New Individual Visa

Application Details

* Mandatory Field

Visa Details

Visa Category *
Visa Prior To Arrival

Visa Sub Category *
Tourist

Application Type *
Entry

Visa Type *
Multiple Entry

Mission Country *
Australia

Mission *
Canberra

< New Individual Visa

Allowed Visa Duration

Period *
Month(s)

Duration *
3

What will be your port of entry and departure?

Entry Port *
Islamabad Airport

Departure Port *
Islamabad Airport

Provide your planned dates of travel to Pakistan.

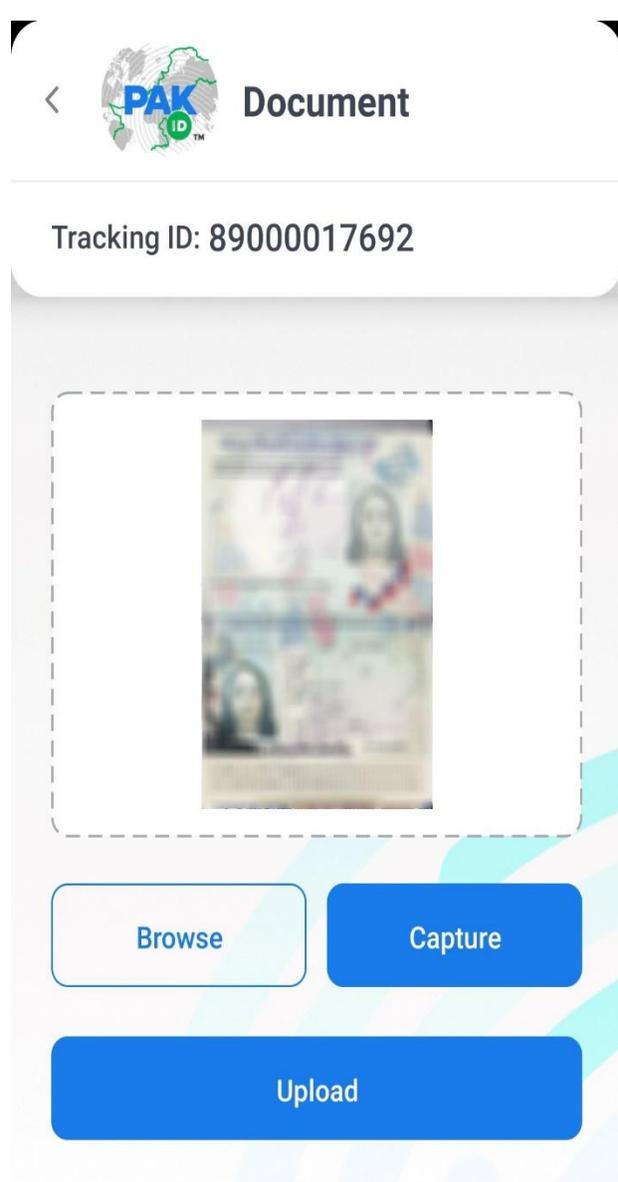
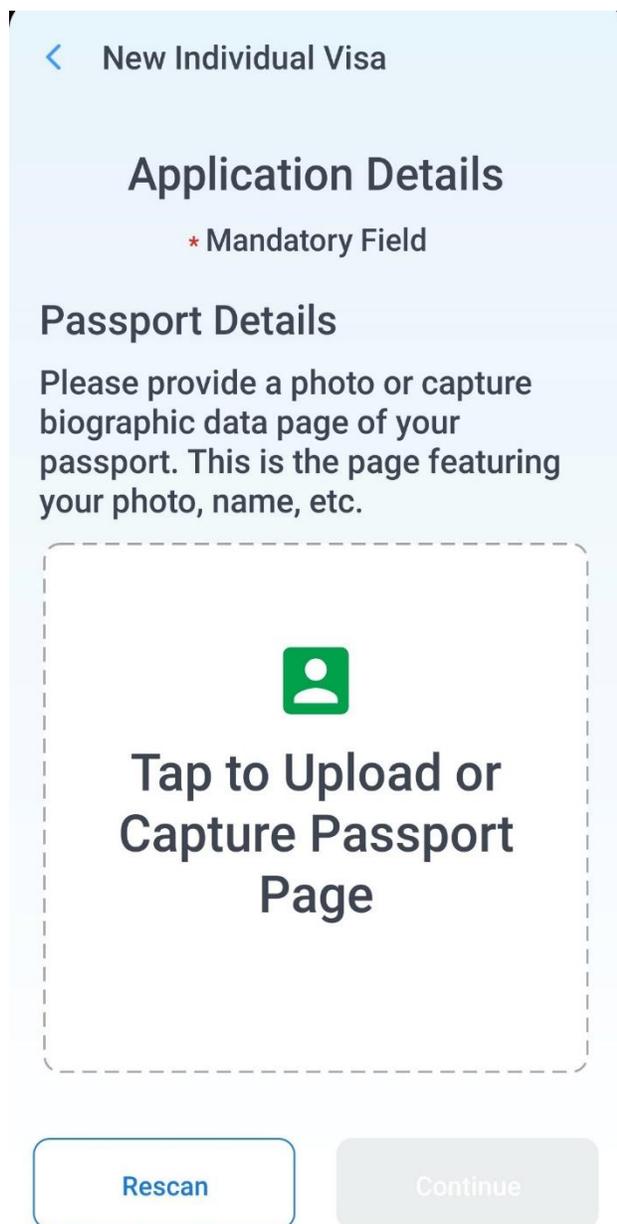
(This does not mean your visa will only be valid for these dates.)

Arrival Date *
27-02-2025

Departure Date *
20-03-2025

Next

Step 8: Please upload or capture the passport image (**biographic data page of your passport**). This is the page featuring your photo, name etc. and click “**Upload**”.



Note:

How to upload documents/passport please follow the steps outlined in [Page 21 to 29](#) of this document under “Documents Capturing Guidelines”.

Step 9: Review the auto filled data, provide the required passport details, check the box that you have reviewed your provided information and click “**Continue**”.

New Individual Visa

Application Details

* Mandatory Field

Passport Details

Please provide a photo or capture biographic data page of your passport. This is the page featuring your photo, name, etc.

Document Number *
Z4453281

Passport Country *
Lithuania

Issue Date *
07-02-2025

Expiry Date *
04-07-2027

Passport Type *
Ordinary

Issuing Authority *
govt of abc

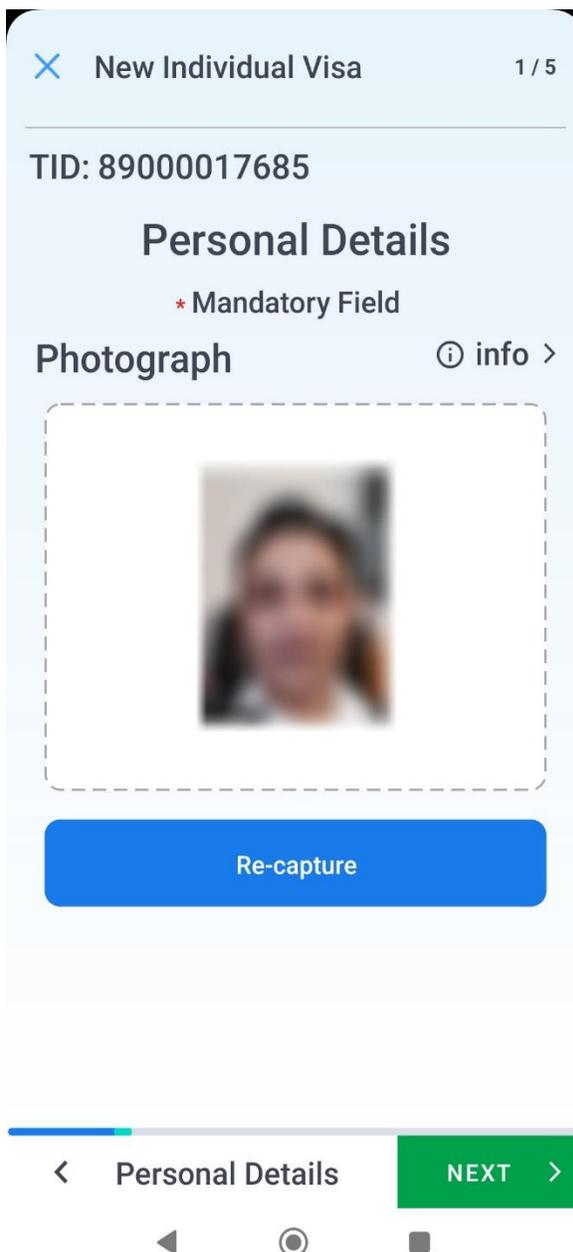
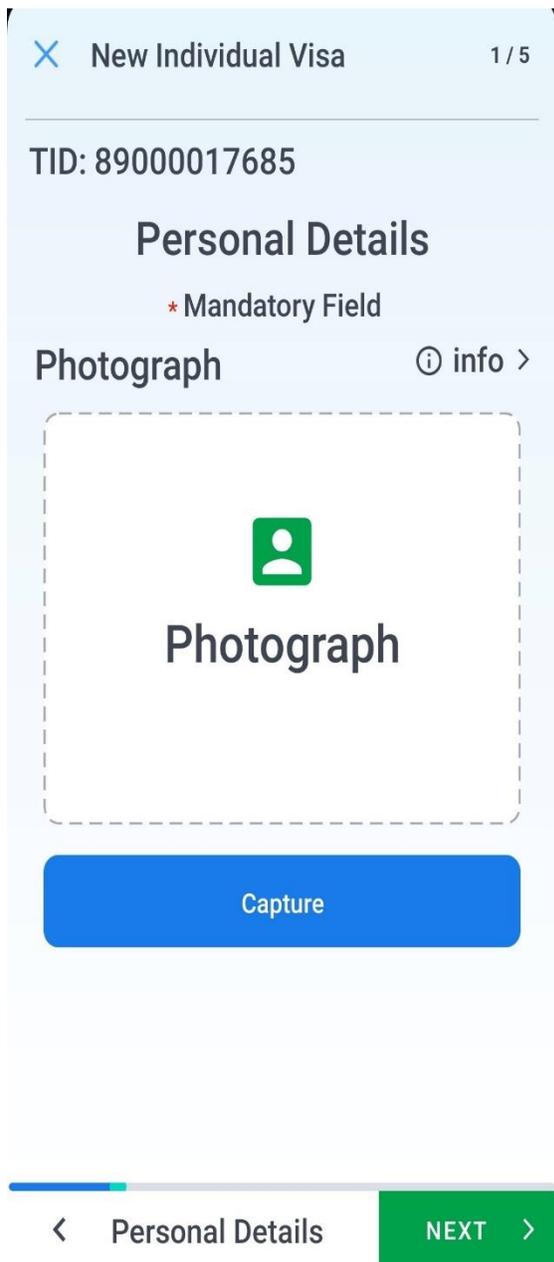
I have reviewed all the information as scanned from this identity document along with its number and expiry date and confirm that it is correct.

Rescan Continue

Note:

How to capture photograph please follow the steps outlined in [Page 30 to 33](#) of this document under “Photograph Capturing guidelines**”.**

Step 10: Please capture photograph by using mobile camera .After upload the picture, click “**NEXT**” to proceed further”.



Step 10: Personal Information

Personal Information include Name, Date of birth, Place of birth, Gender, Marital status and contact details. Please enter all personal information in relevant field and Click on “**NEXT**” to proceed to next section.

 **New Individual Visa** 2 / 5

TID: 89000017685

Personal Details

*** Mandatory Field**

Surname *
Muhammad

Given Name(s) *
Saeed

Date of Birth (DD-MM-YYYY) *
02-02-2000 

Place of Birth *
canberra

Gender *
Male 

Marital Status *
Single 

Contact Details

Email Address *
saeed2311@yahoo.com

Country Code *
+93 

Mobile Number *
3004531948494

 **Personal Details** 

Step 11: Family Information

- Provide parent’s details as per your passport about (if available on your passport).
- After entering the details of one family member, click **“Save”** to enter the next family member’s information. Once all members are added, click **“NEXT”** to move to the next section.

New Individual Visa 4 / 5

TID: 89000017685

Please provide parent's details
(Father and Mother information Optional)

Full name *

Parent's Nationality *

Relationship with Applicant *

Clear Save

Muhammad Saad
Relations: Father
Country: australia

Relations: Mother
Country: australia

< Family Details NEXT >

Step 12: Finance & Employment

- Select the option that best describes your current Employment and click “NEXT” to continue to the next section.

✕ New Individual Visa 3 / 5

TID: 89000017685

Finance & Employment

* Mandatory Field

Personal Circumstances

Employed

Unemployed

Self Employed

Retired

Student

Supported By Family Member

Other

< Finance & Employment NEXT >

Step 13: Visit Information

- Please provide information regarding your stay in Pakistan. **Based on your stay detail selection, you will be asked different questions**, provide the required information and click **“NEXT”** to continue to the next section.

New Individual Visa 5 / 5

TID: 89000017685

Visit Details

* Mandatory Field

Stay Details

Type of Stay *
Hotel

Check-in Date
27-02-2025

Check-out Date
12-03-2025

Province *
Punjab

District *
Rawalpindi

Full Address *
street 1

Host Contact Number *
+92300512344545

Hotel Name *
ABC hotel

< Visit Details **NEXT** >

Step 14: Please review your provided information, check the box that you have reviewed your provided information and click on **“Submit”**.



Review Application

Kindly review your application thoroughly before submission.

To the best of my knowledge and belief the information given in this application is correct.

Review

Submit



Step 15: Your visa application has been successfully submitted.



Application Submitted Successfully

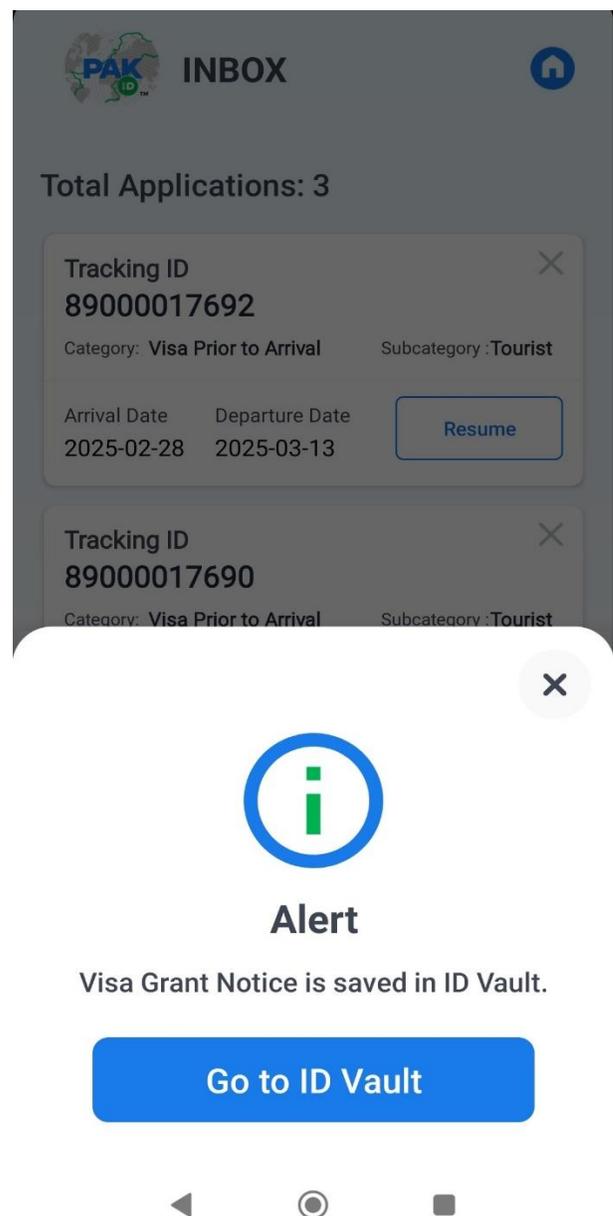
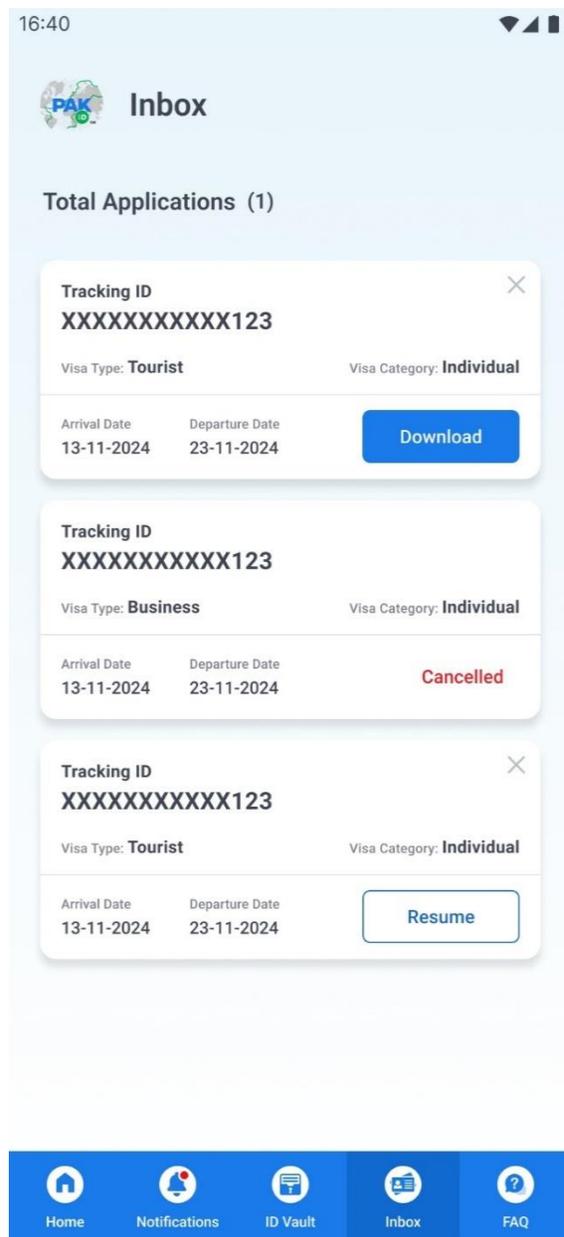
Your visa application submitted successfully. Your application is in progress. If required, our representative will contact you soon for further verification and required supporting documents.

OK



Step 16: a. Upon submission of visa application, you can track its status.

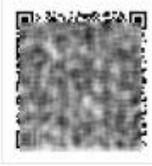
b. After Approval, you can download the visa grant notice by clicking on “**Download**”, then click on **Go to ID vault** and download Visa grant Notice.



Visa Grant Notice Image



VISA GRANT NOTICE



Application Details

Date of Visa Application 05 Oct 2024
Visa Reference Number 8813463211465

Applicant's Details

Applicant Name	XXXXXXXXXXXXXXX
Date of Birth	01 Nov 1969
Nationality	XXXXXXXXXX
Passport Number	XXXXXXXXXX

Visa Grant Details

Visa Category	Visa Prior To Arrival
Visa Sub Category	Tourist
Application Type	Entry
Visa Grant Date	06 Oct 2024
Travel Document Country	Ukraine
Stay Facility	Multiple Entry
Visa Start Date	06 Oct 2024
Visa End Date	04 Jan 2025
Visa Duration	90 Days

VISA CONDITIONS AND ENTITLEMENTS

Entry may be made on any date between visa start date & visa end date.

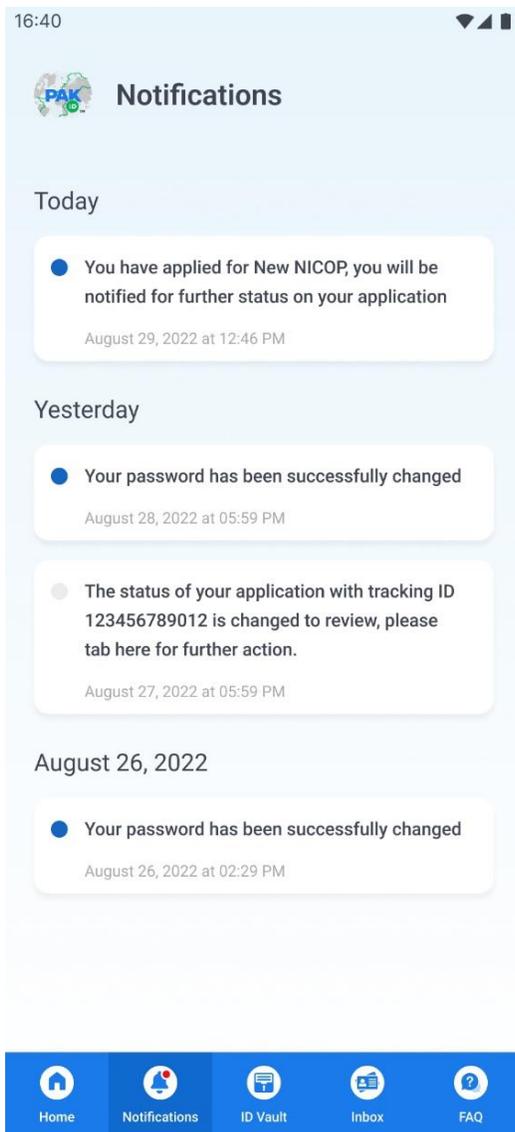
This visa is granted based upon information and documents provided by the applicant, hence, any incorrect or misleading information/documents provided may lead to legal consequences including (but not limit to):

- Visa Cancellation
- Detention
- Removal from Pakistan



Notification alert

You can view notifications about your visa application in the notification tab.



Important Note:

- **Upon submission of application, application will be submitted for further processing and you will receive a confirmation email of application submission at the registered email address.**
- **Upon approval/rejection, you will be notify at the registered email address.**
- **Please be informed that any misinformation / in-complete information may lead to rejection of the application.**



Instructions for Document Scanning

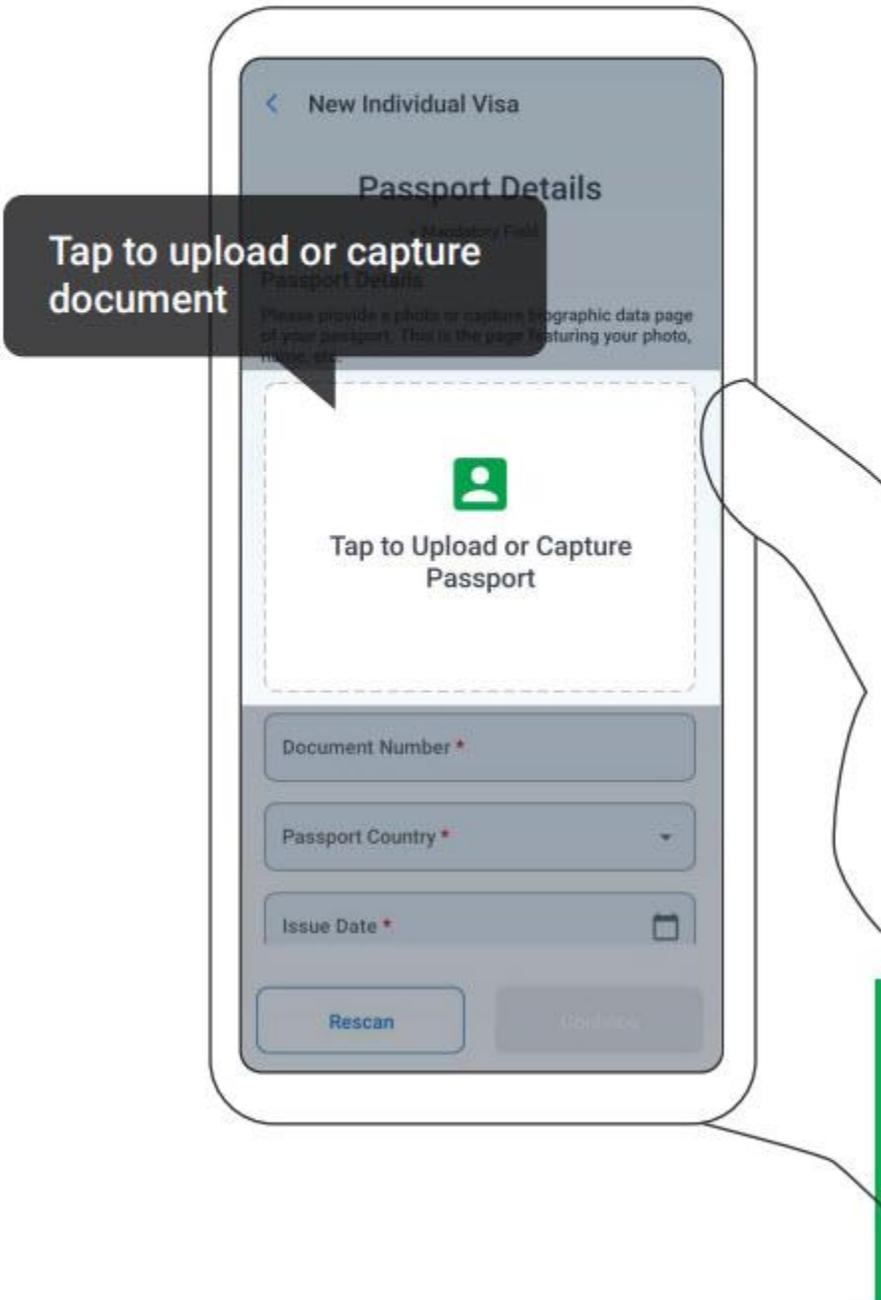
- ✓ Capturing documents must meet the highest standard of quality and accuracy to support out application system.

- ✓ If Documents that do not meet the requirements below will be rejected.
 - Ensure the original documents are clean and free of dust and dirt.

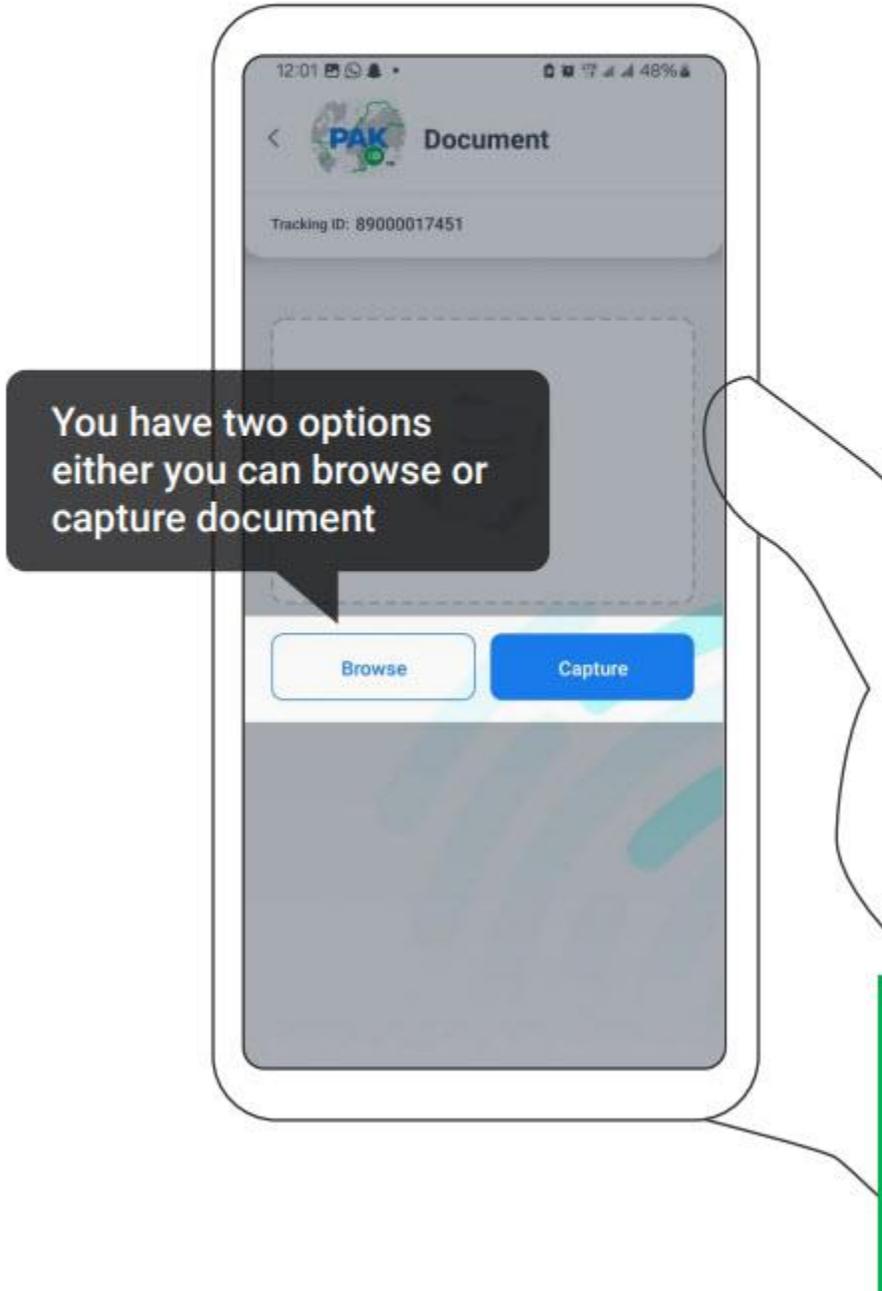
 - Ensure the original documents are straightened out and flat before scanning.

 - Be careful not to hide the paper or obscure the information on the original document.

3.



4.

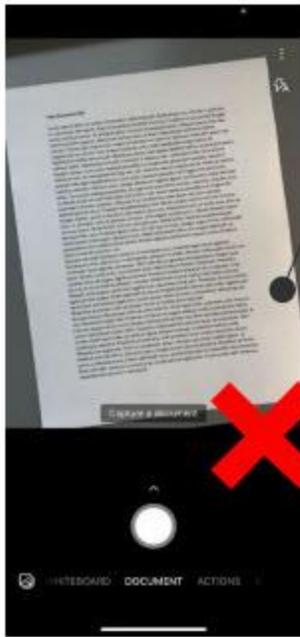


6.



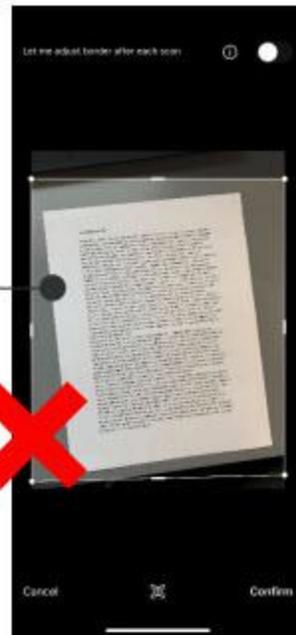


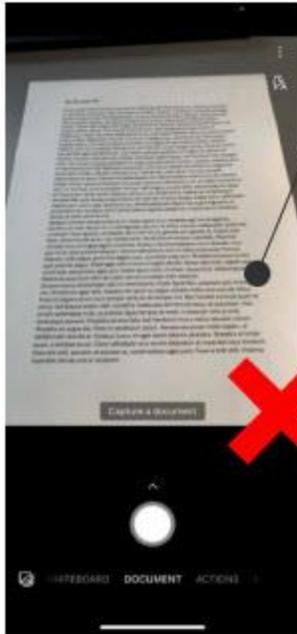
Inappropriate Document Samples



Not Straight or Aligned

Not Scanned to Fit the

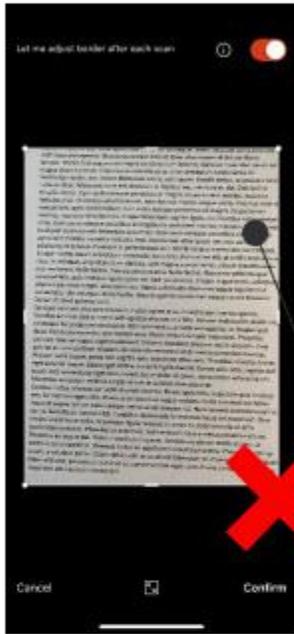




**Skewed,
Not Scanned
Directly Over**

**Shadows
on Document**

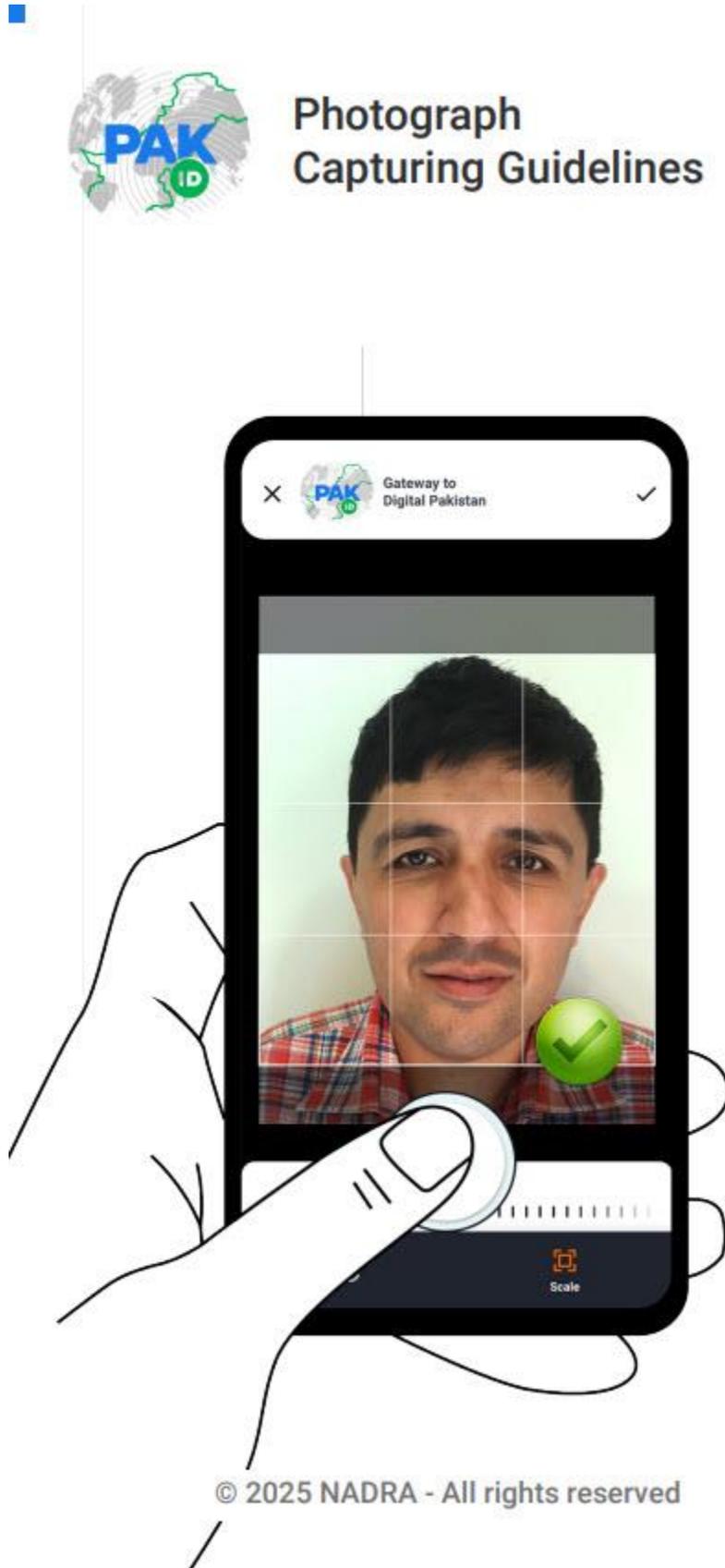




**Not Scanned
to 100 %
Image Size**

PHOTOGRAPH CAPTURING GUIDELINES

1.



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Photograph Instructions

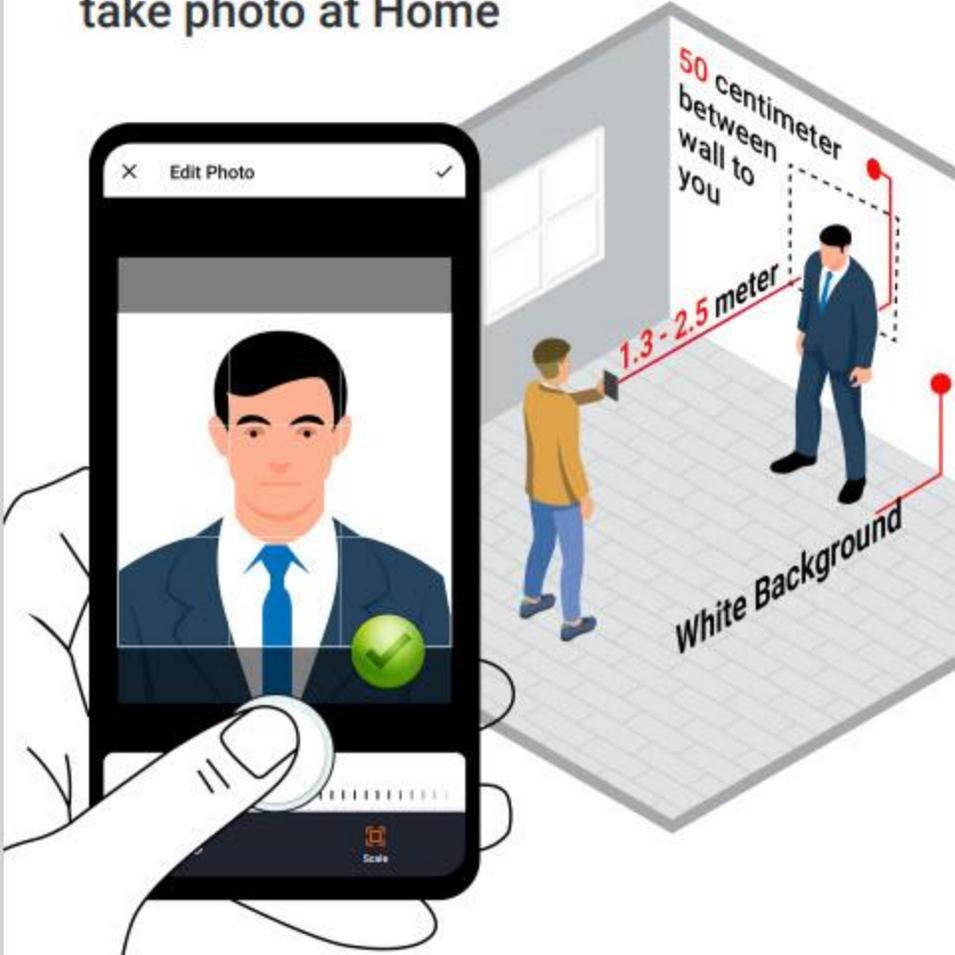
- ✓ Take a photo against a plain background.
- ✓ Photograph must be taken while looking straight into the camera.
- ✓ Avoid shadows on face or No hair across your eyes or anything blocking face view.
- ✓ No hats, artificial lenses, glasses or anything that obscures the face.



No Photo upload option is available

 Photograph Capturing Guidelines | 3

Right way to take photo at Home



50 centimeter between wall to you

1.3 - 2.5 meter

White Background

- ✓ Leave minimum **50cm** space between you and wall/background.
- ✓ Leave **1.3 - 2.5 meter** Space between you and photographer.



Inappropriate Photo Samples



With Background



Obscured Face



Side Pose



With Glasses



Wearing Cap



Blured Face